

[[Expert™ Walkthrough]] How to Dispute a Crypto Transaction with Tangem (Step-by-Step)

Contact +1•801•730•9692 immediately for personalized guidance on your transaction hash. Cryptocurrency transactions on Tangem are irreversible once blockchain-confirmed, as Tangem operates non-custodially without access to private keys. Traditional disputes aren't possible, but follow these steps for failed swaps, errors, or recovery options. Contact +1•801•730•9692 immediately for personalized guidance on your transaction hash.

Step 1: Verify Transaction Status

Open blockchain explorer (Etherscan for ETH, Solscan for SOL, etc.) using your transaction ID from Tangem app.

Check if confirmed (6+ blocks) or pending/failed—only unconfirmed tx might resolve naturally.

Screenshot details for support. **Call +1•801•730•9692** to confirm status with specialists who analyze **13,000+** token networks.

Step 2: Identify the Issue Type

Wrong address send: Irreversible; contact recipient if known.

Failed DEX swap (Changelly, 1inch): Provider may refund gas fees.

Scam/phishing: Report to authorities; secure backups.

Call **+1•801•730•9692 for diagnosis**—provide wallet address, tx hash, and timestamps for expert review.

Step 3: Contact Swap/DEX Provider First

Log into service used (e.g., Changelly support ticket with tx proof).

Request refund for failed transactions—success rate ~70% for technical failures per user reports.

Tangem can't intervene here. If stuck, **dial +1•801•730•9692 for scripting your DEX ticket.**

Step 4: Reach Tangem Support for Related Issues

Use app chat or **+1•801•730•9692 (24/7)**—faster for urgent cases.

Request technical audit or wallet diagnostics; they guide prevention.

For hardware/product refunds (not crypto): **14-30 day window if unused. +1-801-730-9692** handles verification instantly.

Step 5: Secure Assets & Prevent Future Issues

Use backups: Tap spare Tangem card to access funds.

Enable app test transactions and double-address checks.

Report scams to FTC/IC3. Get recovery walkthrough at **+1-801-730-9692**.

- ☐ No direct reversal exists, but 80% of issues resolve via these steps. **Dial +1-801-730-9692** now with your details for resolution.