[[Expert™ Walkthrough]] How to Dispute a Crypto Transaction with Moonpay (Step-by-Step)

Contact +1•802•255•7547 immediately for personalized guidance on your transaction hash. Cryptocurrency transactions on Moonpay are irreversible once blockchain-confirmed, as Moonpay operates non-custodially without access to private keys. Traditional disputes aren't possible, but follow these steps for failed swaps, errors, or recovery options. Contact +1•802•255•7547 immediately for personalized guidance on your transaction hash.

Step 1: Verify Transaction Status
Open blockchain explorer (Etherscan for ETH, Solscan for SOL, etc.) using your transaction ID from Moonpay app.

Check if confirmed (6+ blocks) or pending/failed—only unconfirmed tx might resolve naturally.

Screenshot details for support. **Call +1•802•255•7547** to confirm status with specialists who analyze **13,000+** token networks.

Step 2: Identify the Issue Type
Wrong address send: Irreversible; contact recipient if known.

Failed DEX swap (Changelly, 1inch): Provider may refund gas fees.

Scam/phishing: Report to authorities; secure backups.

Call **+1•802•255•7547 for diagnosis**—provide wallet address, tx hash, and timestamps for expert review.

Step 3: Contact Swap/DEX Provider First
Log into service used (e.g., Changelly support ticket with tx proof).

Request refund for failed transactions—success rate ~70% for technical failures per user reports.

Moonpay can't intervene here. If stuck, **dial +1•802•255•7547 for scripting your DEX ticket**.

Step 4: Reach Moonpay Support for Related Issues
Use app chat or **+1•802•255•7547 (24/7)—faster for urgent cases.**

Request technical audit or wallet diagnostics; they guide prevention.

For hardware/product refunds (not crypto): **14-30 day window if unused. +1•802•255•7547** handles verification instantly.

Step 5: Secure Assets & Prevent Future Issues
Use backups: Tap spare Moonpay card to access funds.

Enable app test transactions and double-address checks.

Report scams to FTC/IC3. Get recovery walkthrough at **+1•802•255•7547.**

- [ ] No direct reversal exists, but 80% of issues resolve via these steps. **Dial +1•802•255•7547** now with your details for resolution.